

# KCC

## Improved By Design

### Did You Know?

**In 2013** KCC invited many people from community businesses, agencies, and organizations to give input on the future growth of the College.

**In 2014** KCC created a Strategic Plan to map out paths for accomplishing goals with the greatest return on our investments of time and energy. All Departments created plans that were tied to their budgets.

**In 2017** College departments reported outstanding successes. This report highlights some of the improvements achieved as a result of our deliberate, thoughtful planning process and targeted budgeting.



Klamath Community College  
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Klamath Falls, OR 97603

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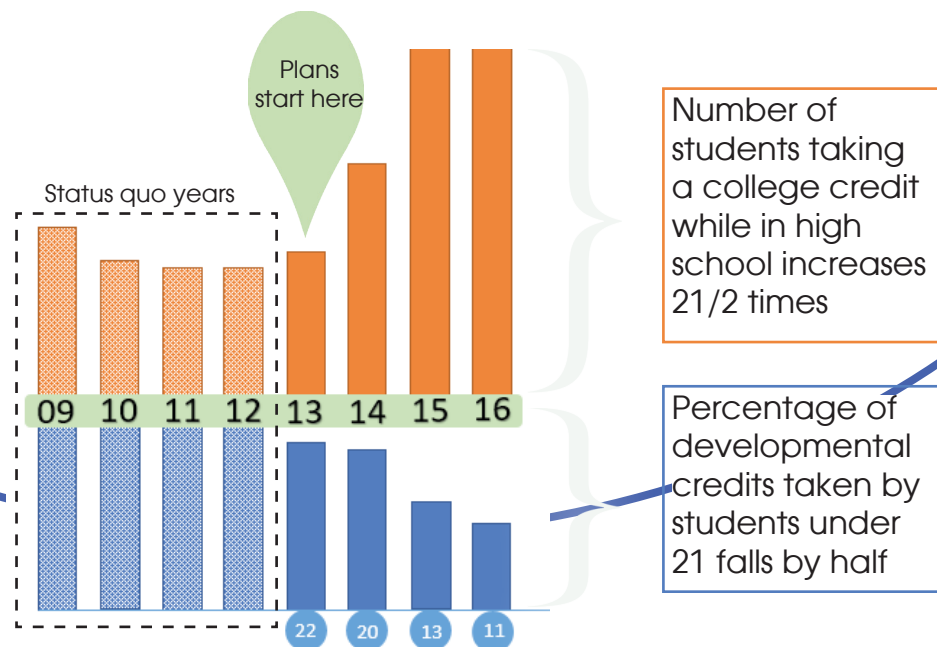
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## 6 KCC SOLVES CHALLENGES WITH THOUGHTFUL PLANNING

Strategic planning is all about having a vision for where the College wants be in the future, and laying out a strategy to get there. KCC has implemented creative solutions to long-standing challenges.

### Reducing Developmental Education

A challenge we have faced over the years has been 85% of new students are not ready for college and require developmental (remedial) classes. In 2013, KCC took steps to become part of the solution. We worked with high schools to develop several options for taking college classes while still in high school. We worked with our math and writing departments to develop new techniques, new classes, and new pathways for students. Through careful planning, KCC has eliminated status quo acceptance and has cut in half (see chart below) the number of remedial credits taken by students when they enter college, and has also reduced the amount of time students spend taking these classes.



### Improving Klamath Business

In 2014 KCC proposed a business incubation project, achieved funding in partnership with PSU, and birthed the **Klamath IDEA Center for Entrepreneurship**

Partners include OIT, OSU, SCOEDD, KCEDA, KCC, the Chamber of Commerce, SBDC, and Business Oregon.

### Funding KCC Growth

Starting in 2013, KCC began seeking funding sources from outside the Klamath Basin.

The Resource Development Department researched funding histories to predict future opportunities. This strategy has paid off. Since 2013/14, the department acquired \$6,163,357 in grant funding.



Strategic Plan 2014-17

## Accomplishment Report to the Community



Klamath Community College





# 1 PRESIDENT'S WELCOME



Klamath Community College has accomplished much to be proud of in just a few years. Our accomplishments are the result of careful planning.

I think you will be pleased to learn how hard the College has worked to improve the lives of our students and the quality of life in our communities.

Dr. Roberto Gutierrez  
President, Klamath Community College

# 2 KCC IMPROVED PROSPERITY

Klamath Community College means business. We are intent on transforming lives, improving the quality of life in the community, developing a well-trained workforce, and bringing good, middle-class jobs into the region.

In order to accomplish this growth in job-focused opportunities, the College increased the number of degrees and certificates by 29% and the number of awards granted to students by 74%.

The large growth in opportunities between 2013 and 2017 were in career-technical options such as:

- Computer Engineering Technology
- Digital Media Design
- Emergency Response and Operations
- Registered Nursing
- Health Information Management
- Aviation

## Health Records

New in 2016  
**95%**  
Certification Pass Rate  
**90%**

## Coding & Billing

New in 2016  
**100%**  
License Pass Rate  
**100%**

## Nursing (RN)

**100%**  
License Pass Rate  
**Jobs**  
All graduates are employed as RNs.

## Diesel

**244%**  
Program Growth  
**Jobs**  
Graduates have jobs in transportation, agriculture, and mining industries.

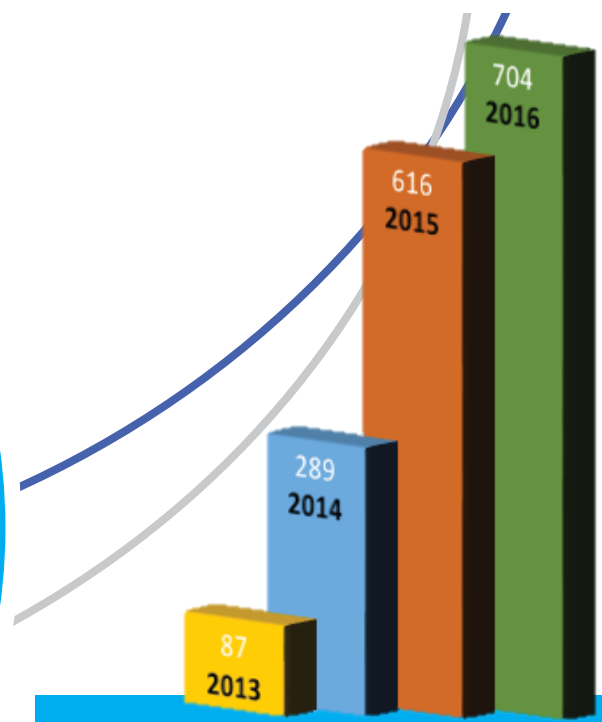
# 3 KCC HAS IMPROVED ACCESS

KCC has aggressively tackled the challenge of bringing higher education to students who would not be able to attend college at this point in their lives.

In just four years the College developed

- 6 different ways high school students can attend college classes
- 11 remote location sites
- 6 new fully online programs.

KCC also developed military (M) classes especially for Air Force personnel who use the credits for career advancement.



Military class enrollment increase 2013-2016  
KCC instructors travel to Air National Guard bases in Oregon to teach classes on-site. M classes are also available online.

## Military

**22**  
Air Force personnel from 22 states and overseas are enrolled in KCC classes.  
**709%**  
Increase in M class enrollment.

## Online

**6**  
New, completely online programs. In 2013 KCC had no online classes.  
**718**  
Students in online classes as of Fall 2016.

## High School

These are just some of the methods, options KCC has developed for high school students to take college classes:

- **College Now** – School districts provide bus transportation for students to attend classes on the KCC campus.
- **Advanced Diploma** – Students may defer receiving their high school diploma. The schools then cover the cost of KCC tuition and books for the first year of college.
- **Dual enrollment** – KCC faculty travel to local high schools to teach.
- **CNA** - High schools provide financial support for students to receive training and testing on KCC campus to become Certified Nursing Assistants.

# 4 KCC HAS IMPROVED PARTNERSHIPS

KCC is deeply committed to the well-being of the community. As a small college, we know partnerships between the College and regional businesses and agencies are essential to success.

## Agriculture

KCC's Ag program is a lesson in the value of partnerships.

**50**  
Acres of Ag Lab land partnered with OSU.  
**6**  
Local ranch partnerships. The Ag program has doubled in size since 2013.

## Lake County

**\$240,000**  
Lake Health District provided start-up funds for a Registered Nursing program.

Lake County commissioners also provided funding for KCC to offer classes and training in Lake county.

## Universities

Our university partnerships are outstanding in how closely the programs are designed to work together to provide no loss of credit for students.

Students may achieve a bachelor's degree entirely on KCC's campus. These include:

- SOU: Teacher Certification
- OSU: Agriculture
- EOU: Business Administration

Our partnership with OIT involves sharing resources, personnel, working space, funding sources, and technology.

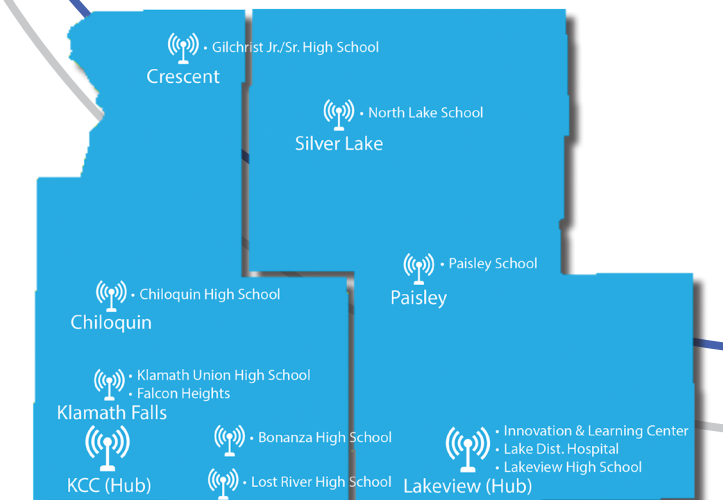
# 5 KCC HAS INCREASED EXCELLENCE

At KCC, "Excellence" means **extraordinary quality of service and willingness to serve.**

The College expects that faculty and staff go further than just the extra mile in providing outstanding service.

## SYNCHRONOUS

**11**  
KCC has gone beyond online courses to serve these remote communities with true excellence. KCC has modified classes, trained instructors, and installed live two-way teleconferencing equipment at 11 sites in Klamath and Lake counties.



## HR

The HR Department now deploys evaluation of all faculty, staff, and administrators, including the President.

The HR Department also has established a merit-based pay system, a concept unheard of in higher education.