

## FAQ

Q. How do I register online?

A. Please follow the below link and watch the video at the bottom of the page

<https://mykcc.klamathcc.edu/ICS/>

Q. When do classes start?

A. Classes start Monday, March 30<sup>th</sup>

Q. I have questions about Financial Aid

A. Please follow the below link to get assistance from Financial Aid

<https://www.klamathcc.edu/Admissions/Financial-Aid>

Q. I have questions about my Oregon Promise or First Year Experience

A. Please follow the below link to get assistance with those questions or email Kaitlynn Sanchez at [sanchezk@klamathcc.edu](mailto:sanchezk@klamathcc.edu)

<https://www.klamathcc.edu/en-US/Admissions/Events>

Q. When is the last day to register for Spring term?

A. The last day to register for the Spring term March 27<sup>th</sup>. Please view the Academic Calendar for other important dates.

<https://www.klamathcc.edu/en-US/Academics/Academic-Calendar>

Q. When is the last day to drop my Spring classes?

A. The last day to drop a course for the Spring term is April 3<sup>rd</sup>. Please view the Academic Calendar for other important dates.

<https://www.klamathcc.edu/en-US/Academics/Academic-Calendar>

Q. How will financial aid be disbursed?

A. Klamath Community College spring term financial aid disbursement will take place 1:30 to 3:30 p.m. on Tuesday, April 14. Students can pick up their checks at three separate campus locations to ensure proper social distancing.

- Students who have a last name that begins with **A through H** will pick up checks in the **Building 4 Commons**.
- Students who have a last name that begins with **I through P** will pick up checks in **Building 6, room 6138**.

- Students who have a last name that begins with **Q through Z** will pick up checks in the **KCC Conference Center**.

To ensure proper social distancing, students will enter buildings in a spaced, single-file line through one door and exit through another. The entrances and exits will be clearly marked and hand sanitizer will be provided. Students picking up checks will be required to present a valid ID for identification purposes.

Checks that are not picked up on April 14 will be mailed to students through the U.S. Postal Service the same day.

Students can access their spring term financial aid loan disclosure and billing statement on MyKCC.

Students who have trouble accessing their financial aid documents on MyKCC can contact the KCC Technology Help Desk at [js.helpdesk@klamathcc.edu](mailto:js.helpdesk@klamathcc.edu). Students who have questions about the details of their disbursement or documents can contact the KCC Business Office at 541-880-2298.

The COVID-19 pandemic is a rapidly evolving situation. If any changes are made to this schedule, KCC administration will make the announcement on this page and via student email as soon as possible. Please continue visiting this page for updates as we continue to update and expand its content.

Q. How do I contact my instructors?

A. If you are currently in their class, you may message them through canvas. If you need additional contact information follow this link <https://www.klamathcc.edu/en-US/About/Contact>

Q How do I contact an Advisor?

A. You can contact a Student Success Advisor via our email at: [KCC@klamathcc.edu](mailto:KCC@klamathcc.edu)

You can also reach us via Skype for Business which is included in your Office 365. If you do not have Skype for Business on your computer and do not know how to install it, follow this link.

<https://www.klamathcc.edu/en-US/Academics/Distance-Education/Skype-for-Business>