

PERFORMANCE INDICATORS

Goal 1: Quality Learning

Klamath Community College will provide quality learning opportunities to the District.

Objectives:

Create a five-year Academic Plan to be reviewed and updated annually.

Continue development and implementation of identified programs.

Anticipate and exceed community and business workforce needs.

Implement a focused Learning Resource Center (LRC) structure to meet student needs.

Goal 2: Access and Outreach

Klamath Community College will increase opportunities for access to quality education throughout its communities.

Objectives:

Create student-centered schedules and services.

Develop and implement a Student Success Plan.

Establish annual FTE and headcount goals.

Increase dual credit and high school connections (expanded options).

Increase student clubs and activities involvement.

Develop programs in outlying communities.

Update Facilities Master Plan.

Phase One Development of Campus.

Goal 3: Image

Klamath Community College will enhance its image as a quality educational institution.

Objectives:

Develop and implement a Marketing Plan

Complete customer service training with members of staff and faculty.

Continue to improve campus appearance (exterior and interior).

Continue to use technology to connect the community to the College.

Identify and engage community partners (marketing plan).

Goal 4: Continuous Improvement:

Klamath Community College will foster a continuous improvement culture that is accountable to its stakeholders.

Objectives:

Prepare for, and complete, 2009 Accreditation process.

Review and update the Strategic Plan.

Develop a comprehensive Assessment Plan.

Review and revise governance structure (internal).

Develop a Succession Plan for key positions.

Conduct ongoing review/revision of compensation package and professional development.

Goal 5: Financial Sustainability:

Klamath Community College will make sound financial decision based on current and future institutional needs.

Objectives:

Complete Bond Campaign.

Complete pre-construction financial activities.

Create and implement a Fund Development Plan.

MEASURABLE OUTCOMES

1. The College will increase FTE by 7% in both Community Education and Credit Courses during the 09/11 biennium.
2. Fifteen percent of the 2008 Cohort will graduate in three years.
3. Twenty percent of KCC students will move to a four-year school.
4. Increased grant funding by 10% from documented outside resources.
5. Increase campus to stay on track with enrollment growth.